

2011

NORTH ETOBICOKE

Community Services Directory



The City of Toronto's Neighbourhood Action (NAP) initiative is a partnership between local residents, governments, community agencies, faith communities and businesses that creates stronger, safer and healthier neighbourhoods. Together we build on and develop new opportunities for residents with a focus on racialized youth.

As a partner of NAP, North Etobicoke Local Immigration Partnership is a partnership of local organizations and groups, with Rexdale Women's Centre as trustee, which is generously funded by the Citizenship and Immigration Canada. Partners include local residents, community organizations, city agencies, elected officials, local businesses, etc. Together we aim for North Etobicoke to be a community where newcomers feel they can settle, adapt and integrate.

This directory is designed to help recent immigrants and local residents easily and quickly find the services relevant to their lives in North Etobicoke. Some programs or contact information may change over time; we strongly recommend making a phone call and scheduling an appointment before you go. If you find any incorrect information in this directory, please contact North Etobicoke Local Immigration Partnership office at 416-745-0062, ext. 401.

Your feedback and suggestions are always welcome.

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Children's Services



Child care plays a vital role in the lives of many of Toronto's families. Child care is needed when parents are working or attending schools. A licensed child care program provides a variety of play and learning activities that enhance a child's development and prepares them for school. Besides child care, there are agencies providing after-school programs and community initiatives with a focus on children's services in North Etobicoke.

Children's Services

* are licensed child care agencies.

1. Albion Child Care Centre*
1545 Albion Rd.,
Etobicoke, ON M9V 1B2
Tel: 416-392-5083

**2. Albion Child Care Centre
Greenholme School Age Satellite***
10 Jamestown Cres.,
Toronto, ON M9V 3M5
Tel: 416-392-2875

**3. Albion Heights School Age
YMCA***
45 Lynmont Rd.,
Etobicoke, ON M9V 2W9
Tel: 416-744-4265
Fax: 416-394-6311

**4. Albion Neighbourhood Services
Boys and Girls Club**
Rexdale Community Hub
21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 416-746-9143
Fax: 416-746-0561
www.albionservices.ca

5. Braeburn Early Learning*
100 Royalcrest Rd.,
Etobicoke, ON M9V 5B4
Tel: 416-748-3222
Fax: 416-748-3222
www.toronto.ca/children/dmc/webreg/gcreg11634.html

**6. Braeburn Neighbourhood Place
Braeburn Woods Day Care***
75 Tandridge Cres.,
Etobicoke, ON M9W 2N9
Tel: 416-745-3113
Fax: 416-745-9108

**7. Centre for Early Childhood
Education***
45 Golfdown Dr.,
Etobicoke, ON M9W 2H8
Tel: 416-746-6542
Fax: 416-798-4193

**8. Dejinta Beesha
Multi-Service Centre**
Rexdale Community Hub
21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 416-743-1286
Fax: 416-743-1233
www.dejinta.org

**9. Etobicoke Brighter Futures
Coalition**
George Hull Centre
600 The East Mall, Third Floor,
Toronto, ON M9B 4B1
Tel: 416-622-8833 ext 174
Fax: 416-622-7068
www.ebfc.ca/index.php

10. First Stage Child Care Centre
North Albion Branch*
2580 Kipling Ave.,
Etobicoke, ON M9V 3B2
Tel: 416-394-4688
West Humber Branch*
1675 Martin Grove Rd.,
Etobicoke, ON M9V 3S3
Tel: 416-394-7515

**11. Highfield Community
Enrichment Project**
Highfield Junior School
85 Mount Olive Dr.,
Etobicoke, ON M9V 2C9
Tel: 416-394-6150
Fax: 416-394-6151

12. Humber Child Care*
205 Humber College Blvd.,
Etobicoke, ON M9W 5L7
Tel: 416-675-6622
Fax: 416-675-2427
www.humber.ca/childcare

13. Kipling Child Care Centre*
2233 Kipling Ave.,
Toronto, ON M9W 4L3
Tel: 416-392-5091

Children's Services Continued

14. Mandi Day Care*
30 Barrhead Cres., #17,
Etobicoke, ON M9W 3Z7
Tel: 416-749-8110

**15. Martingrove Nursery School
and Day Care Centre***
256 John Garland Blvd.,
Etobicoke, ON M9V 1N8
Tel: 416-742-1812

16. North Etobicoke YMCA*
88 Humber College Blvd.,
Etobicoke, ON M9V 5G3
Tel: 416-744-4265
www.ymcatoronto.org

17. Rexdale Day Nursery*
925 Albion Rd.,
Etobicoke, ON M9V 1A6
Tel: 416-743-5057
www.rexdaledaynursery.com

**18. Rexdale Home Child Care
Agency***
30 Barrhead Cres., #17,
Etobicoke, ON M9W 3Z7
Tel: 416-746-7101
Fax: 416-746-7102

**19. Rexdale Women's Centre
Preschool and School Readiness
Program**
Rexdale Community Health Centre
8 Taber Rd.
Etobicoke, ON M9W 3A4
Tel: 416-745-0062 ext. 269

20. Rowntree Child Care Centre*
2765 Islington Ave.,
Etobicoke, ON M9V 5C2
Tel: 416-392-5089

21. Silverstone Learning Centre*
520 Silverstone Dr.,
Etobicoke, ON M9V 3L5
Tel: 416-741-0414

* are licensed child care agencies.

**22. Silverstone Montessori Day
Care***
350 Silverstone Dr.,
Etobicoke, ON M9V 3J5
Tel: 416-741-9820

23. St. Andrew Child Care*
2533 Kipling Ave.,
Etobicoke, ON M9V 3A8
Tel: 416-742-8253
www.standrewschildcare.com

24. St. Angela Child Care*
220 Mount Olive Dr.,
Etobicoke, ON M9V 3Z5
Tel: 416-741-7865

25. St. Dorothy Child Care*
155 John Garland Blvd.,
Etobicoke, ON M9V 1N7
Tel: 416-745-9892

26. Sunny Faces Day Care Centre*
30 Harefield Dr.,
Etobicoke, ON M9W 4C9
Tel: 416-744-0778
Fax: 416-394-6303

**27. The Etobicoke North
Multicultural Association (TENMA)**
82 Haimer Ave.,
Etobicoke, ON M9V 4K8
Tel: 416-745-5485
Fax: 425-795-5485
www.canadiandesi.com/samaj.php?SID=505

**28. West Indian Volunteer
Community Support Services**
248 Jamestown Cres.,
Etobicoke, ON M9V 3M8
Tel: 416-743-3658
Fax: 416-743-3695

29. Yorktown Family Services
21 Ascot Ave.,
Toronto, ON M6E 1E6
Tel: 416-394-2424
Fax: 416-394-2689
www.yorktownfamilyservices.com/index.cfm

City Services



The City of Toronto provides residents and businesses with services ranging from billing, garbage collection, snow removal, transportation, to food inspection, license renewal, etc. The City has launched 311 to help service-users easily access non-emergency city services, programs and information 24 hours a day, seven days a week. Also check this directory to find the contact information of local offices.

City Services

1. City Services Line

Tel: 311

www.toronto.ca/311/

2. Community Connection

Tel: 211

www.211toronto.ca

3. After School Recreation Care

Tel: 416-338-2512

To register 416-338-4FUN (4386)

www.toronto.ca/parks.after-school-recreation.htm

4. Animal Services

West Region

146 The East Mall,
Toronto, ON M8Z 5V5

Tel: 416-863-0511

Fax: 416-338-6272

www.toronto.ca/animal_services/index.htm

5. Building Permit

Building Customer Service

Etobicoke York District
2 Civic Centre Court,
Toronto, ON M9C 5A3

Tel: 416-394-8002

Fax: 416-394-8209

www.toronto.ca/building

6. Children's Services

West District Office

1243 Islington Ave., 11th Floor,
Toronto, ON M8X 1Y9

Tel: 416-392-5437

Fax: 416-392-3968

www.toronto.ca/children

*(For Licensed Child Care List, please go to
Children's Service Section)*

7. Community Funding Programs

100 Queen St. W, East Tower,
Toronto, ON M5H 2N2

Tel: 416-392-9125

Fax: 416-392-8492

www.toronto.ca/grants

8. Court Services

Toronto West Court Office

York Civic Centre
2700 Eglinton Ave. W,
Toronto, ON M6M 1V1

Tel: 416-338-7320

Fax: 416-338-7281

www.toronto.ca/court_services/index.htm

9. Dental Services

Rexdale Community Health Centre

8 Taber Rd.,
Etobicoke, ON M9W 3A4

Tel: 416-338-1790

www.toronto.ca/health/dental/index.htm

*(Free Dental for Children, High School Students
and Seniors)*

10. Housing Connections

176 Elm St.,
Toronto, ON M5T 3M4

Tel: 416-981-6111

Fax: 416-981-6112

www.housingconnections.ca

11. Municipal Licensing & Standards

Etobicoke York District

2 Civic Centre Court, 4th Floor,
Toronto, ON M9C 5A3

District Supervisor: 416-394-8575

Fax: 416-397-5463

www.toronto.ca/licensing/index.htm

12. Parking Tickets

Parking Tag Operations

West York Civic Centre, Main Floor,
2700 Eglinton Ave. W,

Toronto, ON M6M 1V1

Tel: 416-397-8247

www.toronto.ca/pay-toronto-tickets/parkingtickets/index.htm

City Services Continued

13. Property Taxes

Revenue Services Division

General Correspondence
5100 Yonge St.,
Toronto, ON M2N 5V7
Tel: 416-338-4829
Fax: 416-696-3605
www.toronto.ca/taxes/index.htm

14. Revenue Services

North York Civic Centre

5100 Yonge St., Lower floor
Toronto, ON M2N 5V7
Tel: 416-338-4829
Fax: 416-696-3605
www.toronto.ca/divisions/divisions_info.htm#revenue

15. Snow Removal

399 The West Mall, 3rd Floor,
Etobicoke, ON M9C 2Y2
Tel: 416-338-7669
Fax: 416-394-8942
www.toronto.ca/transportation/snow/index.htm
(In order to get timely information about snow clearing operations, call 311)

16. Solid Waste Collection

120 Disco Rd.,
Etobicoke, ON M9W 1M4
Local Community Collection Offices:
Tel: 416-338-2010
Fax: 416-338-0685
www.toronto.ca/garbage/single/calendars/d1a.pdf

17. Supportive Housing

111 Kendleton Dr.,
Etobicoke, ON M9V 1V2
Tel: 416-392-8545
Fax: 416-397-0584
www.toronto.ca/ltc/services_suphousing.htm

18. Toronto Cultural Services

Arts Services

399 The West Mall
Toronto, ON M9C 2Y2
Tel: 416-394-8390
Fax: 416-394-8935
www.toronto.ca/culture

19. Toronto Employment & Social Services – Ontario Works

Attwell Employment & Social Services

220 Attwell Dr.
Toronto, ON M9W 6T9
General Number: 416-392-6400
Employment Centre: 416-392-6402
Fax: 416-392-4213
www.toronto.ca/socialservices

Rexdale Community Hub

21 Panorama Ct
Etobicoke, ON M9V 4E3

Etobicoke South Employment & Social Services

799 The Queensway
Etobicoke, ON M8Z 1N4
General Number: 416-392-6550
Employment Centre: 416-397-9539
Fax: 416-392-6560
www.toronto.ca/socialservices

Toronto Employment & Social Services Client Services & Information Unit

55 John St., 12th Floor,
Toronto, ON M5V 3C6
Tel: 416-392-2956

Toronto Employment & Social Services Client Special Services Unit

Unit 100, Consilium Place, 11th Floor,
Scarborough, ON M1H 3E3
Tel: 416-392-8609
Fax: 416-392-3661

(The Client Special Services Unit provides funeral/burial services and medical equipment and supplies to residents of the City of Toronto that are in receipt of social assistance, ie. Ontario Works and Ontario

City Services Continued

Disability Support Program, following a referral from their caseworker. Residents of the City of Toronto that are not in receipt of social assistance and require special needs items should contact the Application Centre at 1-888-465-4478.)

20. Toronto Fire Services

399 The West Mall,
Toronto, ON M9C 2Y2
Tel: 416-338-9450
Fax: 416-338-9461
www.toronto.ca/fire/

21. Toronto Hydro

14 Carlton St.,
Toronto, ON M5B 1K5
Customer Care: 416-542-8000
Fax: 416-542-3452 / 416-542-3429
www.torontohydro.com

22. Toronto Mental Health

399 The West Mall,
Etobicoke, ON M9C 2Y2
Tel: 416-338-1515
www.toronto.ca/health/mental_health/

23. Toronto Parks and Recreation

General Enquiry: 416-392-1111
Welcome Policy: 416-338-2000
Fax: 416-392-1551
www.toronto.ca/parks/torontofun-etobicokeyork-district.htm
(For Community Centre List, please go to Recreational Facilities Section)

24. Toronto Police Services 23 Division

5230 Finch Ave. West,
Toronto, ON M9V 0A1
Tel: 416-808-2300
Community Relations Officer:
Tel: 416-808-2381
Crime Prevention Officer:
Tel: 416-808-2308
Fax: 416-808-2302
www.torontopolice.on.ca/d23/

25. Toronto Public Health

399 The West Mall,
Etobicoke, ON M9C 2Y2
Toronto Health Connection:
Tel: 416-338-7600
Fax: 416-338-1780
www.toronto.ca/health

26. Toronto Public Library

789 Yonge St.,
Toronto, ON M4W 2G8
Tel: 416-393-7131
www.torontopubliclibrary.ca/
(For Public Library List, please go to Public Library Section)

27. Toronto Transit Commission (TTC)

1900 Yonge St.,
Toronto, ON M4S 1Z2
Information on fares, routes, schedules and service: 416-393-4636
For MetroPass: 416-338-0210
www.ttc.ca/

28. Toronto Water

399 The West Mall,
Etobicoke, ON M9C 2Y2
Water Billing: 416-338-4829
Water Emergencies: 311
Fax: 416-338-0685
www.toronto.ca/water

29. Youth Employment Toronto

Jamestown/Rexdale
Tel: 416-392-4459
Fax: 416-392-8492
www.toronto.ca/divisions/commdev.htm

Educational Institutions



Public funded schools are administered by school boards. Public schools are open to all students. Catholic schools are open to all students who are baptized Roman Catholic, and to children of Roman Catholic parents. For information on French language schools, contact the French Public/Catholic School Board. There are two post-secondary educational institutions located in North Etobicoke. To find more information on other colleges or universities, visit the website of Ontario Ministry of Training, Colleges and Universities. (Source: settlement.org)

Educational Institutions

Toronto District School Board:
5050 Yonge St., North York, ON M2N 5N8
Tel: 416-397-3000
www.tdsb.on.ca

1. Albion Heights Junior Middle School

45 Lynmont Dr.,
Toronto, ON M9V 3W9
Tel: 416-394-7520
Fax: 416-394-6311

2. Beaumonde Heights Junior Middle School

70 Monterrey Dr.,
Toronto, ON M9V 1T1
Tel: 416-394-7790
Fax: 416-394-6231

3. Braeburn Junior School

15 Tandridge Cres.,
Toronto, ON M9W 2N8
Tel: 416-394-7770
Fax: 416-394-6230

4. Claireville Junior School

350 Silverstone Dr.,
Etobicoke, ON M9V 3J4
Tel: 416-394-7500
Fax: 416-394-6296

5. Elmbank Junior Middle Academy

10 Pittsboro Dr.,
Toronto, ON M9V 3R4
Tel: 416-394-7560
Fax: 416-394-7322

6. Elmlea Junior School

50 Hadrian Dr.,
Etobicoke, ON M9W 1V4
Tel: 416-394-7910
Fax: 416-394-7599

7. Greenholme Junior Middle School

10 Jamestown Cres.,
Toronto ON, M9V 3M5
Tel: 416-394-7700
Fax: 416-394-6297

8. Highfield Junior School

85 Mount Olive Dr.,
Toronto, ON M9V 2C9
Tel: 416-394-7510
Fax: 416-394-6141

9. Humberwood Downs Jr. Middle School

850 Humberwood Blvd.,
Toronto, ON M9W 7A6
Tel: 416-394-4750
Fax: 416-394-4759

10. John D Parker Junior School

202 Mount Olive Dr.,
Etobicoke, ON M9V 3Z5
Tel: 416-394-7530
Fax: 416-394-6298

11. Kipling Collegiate Institute

380 The Westway,
Etobicoke, ON M9R 1H4
Tel: 416-394-7930
Fax: 416-394-6170

12. Martingrove Collegiate Institute

50 Winterton Dr.,
Etobicoke, ON M9B 3G7
Tel: 416-394-7110
Fax: 416-394-6900
www.martingroveci.ca/

13. Melody Village Junior School

520 Silverstone Dr.,
Etobicoke, ON M9V 3L5
Tel: 416-394-7620
Fax: 416-394-6305

14. North Albion Collegiate Institute

2580 Kipling Ave.,
Etobicoke, ON M9V 3B2
Tel: 416-394-7550
Fax: 416-394-6902

Educational Institutions Continued

15. North Kipling Junior Middle School

2 Rowntree Rd.,
Etobicoke, ON M9V 5C7
Tel: 416-394-6340
Fax: 416-394-6344

16. Rivercrest Junior School

30 Harefield Dr.,
Toronto, ON M9W 4C9
Tel: 416-394-7920
Fax: 416-394-6303

17. Smithfield Middle School

175 Mount Olive Dr.,
Toronto, ON M9V 2E3
Tel: 416-394-7540
Fax: 416-394-6294

18. The Elms Junior Middle School

45 Golfdown Dr.,
Toronto, ON M9W 2H8
Tel: 416-394-7900
Fax: 416-394-7306

19. Thistleton Collegiate Institute

20 Fordwich Cres.,
Etobicoke, ON M9W 2T4
Tel: 416-394-7710
Fax: 416-394-7726

20. West Humber Collegiate Institute

1675 Martin Grove Rd.,
Toronto, ON M9V 3S3
Tel: 416-394-7570
Fax: 416-394-3862
www.westhumber.com/

21. West Humber Junior Middle School

15 Delsing Dr.,
Toronto, ON M9W 4S7
Tel: 416-394-7760
Fax: 416-394-6295

Toronto Catholic District School Board:

80 Sheppard Ave. E., Toronto, ON M2N 6E8

Tel: 416 222-8282, ext. 5314

www.tcdsb.org

22. Don Bosco Catholic Secondary School

2 St Andrew's Blvd.,
Toronto, ON M9R 1V8
Tel: 416-393-5525
Fax: 416-393-5714

23. Father Henry Carr Catholic Secondary School

1760 Martin Grove Rd.,
Etobicoke, ON M9V 3S4
Tel: 416-393-5521
Fax: 416-393-5692
www.henrycarr.ca/

24. Holy Child Catholic School

850 Humberwood Blvd.,
Etobicoke, ON M9W 7A6
Tel: 416-393-5433
Fax: 416-397-6305

25. Monsignor John Corrigan Catholic School

100 Royalcrest Rd.,
Etobicoke, ON M9V 5B4
Tel: 416-393-5399
Fax: 416-393-5090

Educational Institutions Continued

**26. Monsignor Percy Johnson
Catholic Secondary School**
2170 Kipling Ave.,
Etobicoke, ON M9W 4K9
Tel: 416-393-5535
Fax: 416-393-5900

27. St. Andrew Catholic School
2533 Kipling Ave.,
Etobicoke, ON M9V 3A8
Tel: 416-393-5295
Fax: 416-229-7052

28. St. Angela Catholic School
220 Mount Olive Dr.,
Etobicoke, ON M9V 3Z5
Tel: 416-393-5361
Fax: 416-397-6041

29. St. Benedict Catholic School
2202 Kipling Ave.,
Etobicoke, ON M9W 4K9
Tel: 416-393-5267
Fax: 416-393-5045

30. St. Dorothy Catholic School
155 John Garland Blvd.,
Etobicoke, ON M9V 1N7
Tel: 416-393-5341
Fax: 416-393-5077

**31. St. John Vianney Catholic
School**
105 Thistle Down Blvd.,
Etobicoke, ON M9V 1J5
Tel: 416-393-5392
Fax: 416-397-6026

32. St. Maurice Catholic School
45 Kingsview Blvd.,
Etobicoke, ON M9R 1T7
Tel: 416-393-5379
Fax: 416-393-5085

Post-Secondary Schools:

**33. Humber Institute of
Technology and Advanced
Learning**
205 Humber College Blvd.,
Toronto, ON M9W 5L7
Tel: 416-675-5000
Fax: 416-675-2427
www.humber.ca/
www.newtocanada.humber.ca

34. University of Guelph-Humber
207 Humber College Blvd.,
Toronto, ON M9W 5L7
Tel: 416-798-1331
Fax: 416-798-360
www.guelphhumber.ca/

35. York University
4700 Keele Street
Toronto, Ontario
M3J 1P3
Tel: 416-736-2100
www.yorku.ca

Elected Representatives



On a typical day an elected representative receives phone calls and a score of letters from electors with regard to the works of three levels of government. Generally, at the federal level, welfare, farming, financial problems and immigration issues are covered. At the provincial level, social assistance, driver's licensing and health care issues are covered. At the municipal level, issues related to libraries, property tax, water, waste management, transit and snow removal are covered. (Source: maytree.com)

Elected Representatives

1. City of Toronto, Ward 1

Councillor Vincent Crisanti

Toronto City Hall
100 Queen Street West, Suite C54
Toronto ON M5H 2N2
Phone: 416-392-0205
Fax: 416-392-8103
www.vincentcrisanti.ca/

2. City of Toronto, Ward 2

Councillor Doug Ford

Toronto City Hall
100 Queen St. W, Suite C40,
Toronto, ON M5H 2N2
Phone: 416-397-9255
Fax: 416-397-9238
www.dougford.ca/

3. Federal Member of Parliament

Dr. Kirsty Duncan, MP

815 Albion Rd.,
Etobicoke, ON M9V 1A3
Tel: 416-747-6003
Fax: 416-747-8295
www.kirstyduncan.ca/

4. Ontario Member of Provincial Parliament

Dr. Shafiq Qaadri, MPP

823 Albion Rd.,
Etobicoke, ON M9V 1A3
Tel: 416-745-2859
Fax: 416-745-4601
www.shafiqqaadri.onmpp.ca/

5. Toronto Catholic District School Board, Ward 1

Trustee Peter Jakovcic

80 Sheppard Ave.,
North York, ON M2N 6E8
Tel: 416-512-3401
Fax: 416-512-3401
www.tcdsb.org

6. Toronto District School Board, Ward 1

Trustee John Hastings

5050 Yonge Street, 5th Floor
Toronto, Ontario, M2N 5N8
Tel: 416-397-3071
www.tdsb.on.ca

Employment Services



Many community agencies provide employment services for newcomers and residents. Some services can help you with one-on-one advice and help to create your résumé and cover letter and to find local companies. Others have more structured programs where you spend some time in a group classroom finding out about how to work in your career here. It is useful to know that you can find many services to help you find work. (Source: settlement.org)

Employment Services

1. Auberge Francophone

2191 Kipling Ave.,
Toronto, ON M9W 4L1
Tel: 416-848-3879
Fax: 647-477-2090
www.aubergefrancophone.org/index_en.jsp

2. Canadian Intercultural Association of Students

1790 Albion Rd., Unit 205-A,
Etobicoke, ON M9V 4J8
Tel: 647-428-6532
Fax: 647-428-6532
www.ciaoscanada.com

3. Community Microskills Development Centre

1 Vulcan St.,
Etobicoke, ON M9W 1L3
Tel: 416-247-7181
Fax: 416-247-1877
www.microskills.ca

4. Community Microskills Development Centre

Business and Technology Services for Women
7 & 9 Vulcan St.,
Etobicoke, ON M9W 1L3
Tel: 416-247-7181, ext.2202
Fax: 416-247-1877
www.microskills.ca

5. Dixon Community Services

1735 Kipling Ave.,
Lower Level, Suit A,
Etobicoke, ON M9R 2Y8
Tel: 416-243-5154
Fax: 416-243-6063
www.dixoncommunity.com/

6. Humber Institute of Technology & Advanced Learning

Community Employment Services
North Etobicoke:
1620 Albion Rd., 2nd floor
Etobicoke, ON M9V 4B4
Tel: 416-748-7200

Central Etobicoke:

555 Burnhamthorpe Road, Suite 500
Etobicoke, ON M9C 2Y3 (at The West Mall)
Tel: 1-877-944-5744
www.jobs.humber.ca

7. Iraqi Community Services of Ontario

1790 Albion Rd., Suite 203,
Etobicoke, ON M9V 4J8
Tel: 416-745-1232
Fax: 416-745-7044
www.icson.org/english/

8. Midaynta Community Services

1992 Yonge St., Suite 203,
Toronto, ON M4S 1Z7
Tel: 416-544-1992
Fax: 416-440-3379
www.midaynta.com

9. Rexdale Women's Centre

23 Westmore Dr., Suite 400
Etobicoke, ON M9V 3Y7
Tel: 416-745-0062
Fax: 416-745-3995
www.rexdalewomen.org

10. Somali Business Development Centre

Rexdale Community Hub,
21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 647-436-1827
Fax: 647-436-1827
www.sbdcentre.org

Employment Services Continued

11. Somali Women and Children Support Network

1 York Rd.,
Toronto, ON M9R 3C8
Tel: 416-241-6594
Email: somaliwomen@bellnet.ca

12. Somali Youth Association of Toronto (SOYAT)

208A Duncanwoods Drive
Toronto, Ontario, M9L 2E6
Tel: 416-247-6333
Fax: 416-247-5533
www.soyat.org

13. The Career Foundation

2150 Islington Ave., Suite 210
Etobicoke, ON M9P 3V4
Tel: 416-235-1091
Fax: 416-235-1041
www.completingthecircle.ca

14. Toronto Employment & Social Services

Attwell Employment & Social Services
220 Attwell Dr.
Toronto, ON M9W 6T9
Employment Centre: 416-392-6402
Fax: 416-392-3260
www.toronto.ca/socialservices

Etobicoke South Employment & Social Services

799 The Queensway,
Etobicoke, ON M8Z 1N4
Employment Centre: 416-397-9539
Fax: 416-392-6560
www.toronto.ca/socialservices

15. VPI

56 Aberfoyle Cres., Suite 600
Toronto, ON M8X 2W4
Tel: 416-741-5690
Fax: 416-251-8400
www.vpi-inc.com

16. Welfare Committee for the Assyrian Community in Canada

964 Albion Rd., Suite 102
Etobicoke, ON M9V 1A7
Tel: 416-741-8836
Fax: 416-741-8836

17. YMCA-Rexdale Youth Resource Centre

1530 Albion Rd., Unit 83
Etobicoke, ON M9V 1B4
Tel: 416-741-8714
Fax: 416-741-8903
www.rexdaleyouth.org/

18. Youth Employment Services

2562 Eglinton Ave. W., Suite 201
North York, ON M6M 1T4
Tel: 416-656-8900
Fax: 416-656-8904
www.yes.on.ca/

19. Youth Employment Toronto West Region

Tel: 416-706-5841
www.toronto.ca/divisions/commdev.htm

20. YWCA JUMP

222 Dixon Rd.
Etobicoke, ON M9P 3S5
Tel: 416-964-3883
www.ywcatoronto.org/employment/ywca_jump.html

Financial Support Services



Income Support Assistance helps you with money matters and applying for services, including Ontario Works (OW), Ontario Disability Support Program (ODSP), Canadian Pension Plan (CPP), Old Age Security (OAS), Rent Bank loans, utility grants, etc. (Source: settlement.org)

Financial Support Services

1. Albion Neighbourhood Services-Pensions & Benefit Advocacy/Income Tax Clinic
1530 Albion Rd., Suite 205
Toronto, ON M9V 1B4
Tel: 416-741-1553
Fax: 416-741-1547
www.albionservices.ca/

2. Canada Child Tax Benefit
5001 Yonge St.
Toronto, ON M2N 6R9
Tel: 1-800-387-1193
Fax: 416-512-2558
www.cra-arc.gc.ca/bnfts/cctb/menu-eng.html

3. Canada Pension Plan & Old Age Security
Jamestown Community Centre
1620 Albion Rd., Floor 2
Etobicoke, ON
Rexdale Women's Centre (Location 1)
925 Albion Rd., Suite 207
Rexdale, ON
Rexdale Women's Centre (Location 2)
23 Westmore Dr., Suite 400
Etobicoke, ON
Tel: 1-800-277-9914,
TTY: 1-800-255-4786
Fax: 1-613-941-1827
www.hrsdc.gc.ca/eng/oas-cpp/index.shtml

4. Canada Revenue Agency
5001 Yonge St.
Toronto, ON M2N 6R9
Tel: 1-800-959-8281
Fax: 416-512-2558
www.cra-arc.gc.ca/menu-eng.html

5. Employment Insurance
Toronto Etobicoke Service Canada Centre
5343 Dundas St. W.
Etobicoke, ON M9B 6K5
Tel: 1-800-206-7218
www.servicecanada.gc.ca

6. Enbridge-Winter Warmth Fund
1530 Albion Rd., Suite 205
Toronto, ON M9V 1B4
Albion Neighbourhood Services Housing Department: 416-741-1553
Fax: 416-741-1547
www.enbridgegas.com/winterwarmth

7. Guaranteed Income Supplement (GIS)
Service Canada representatives at Rexdale Women's Centre 1st & 3rd Tuesdays of every month from 9am to 11:30 am.
925 Albion Rd., Suite 207
Etobicoke, ON M9V 1A6
Tel: 1-800-277-9914
www.servicecanada.gc.ca

8. Ontario Child Benefit
477 Mount Pleasant Rd., 3rd floor
Toronto, ON M7A 1G1
Tel: 1-866-821-7770
www.gov.on.ca/children

9. Ontario Disability Support Program
ODSP Income Support Toronto West Office
1870 Wilson Ave.
Toronto, ON M9M 1A5
Tel: 416-325-5900
Fax: 416-325-5901
www.mcsc.gov.on.ca/en/mcsc/programs/social/odsp/index.aspx

Financial Support Services Continued

10. Partners for Access and Identification

Rexdale Community Legal Clinic
Woodbine Centre
500 Rexdale Blvd.,
Etobicoke, ON M9W 6K5
Tel: 416-741-5201
Fax: 416-741-6540
www.rexdalecommunitylegalclinic.ca

Satellite Location:

Albion Neighbourhood Services
1530 Albion Rd., Suite 205
Toronto, ON M9V 1B4
Tel: 416-741-1553
Fax: 416-741-1547
www.albionservices.ca/

11. Rent Bank

Albion Neighbourhood Services
Housing Department
1530 Albion Rd., Suite 205
Toronto, ON M9V 1B4
Tel: 416-741-1553
Fax: 416-741-1547
www.albionservices.ca

12. Toronto Children's Services- Child Care Subsidy

West District Office
1243 Islington Ave., 11th Floor
Toronto ON M8X 1Y9
Tel: 416-392-5437
Fax: 416-392-3968
www.toronto.ca/children/subsidy.htm

13. Toronto Employment & Social Services – Ontario Works

Telephone Application
Tel: 416-392-6405
Online Application
ways@toronto.ca

Attwell Employment & Social Services

220 Attwell Dr.
Toronto, ON M9W 6T9
General Number: 416-392-6400
Employment Centre: 416-392-6402
Fax: 416-392-4213
www.toronto.ca/socialservices

Rexdale Community Hub
21 Panorama Ct
Etobicoke, ON M9V 4E3

Etobicoke South Employment & Social Services

799 The Queensway
Etobicoke, ON M8Z 1N4
General Number: 416-392-6550
Employment Centre: 416-397-9539
Fax: 416-392-6560
www.toronto.ca/socialservices

14. Workers Safety & Insurance Board

200 Front St.W, 3rd Floor
Toronto, ON M5V 3J1
Tel: 416-344-1000
Fax: 416-344-4684
www.wsib.on.ca/wsib/wsibsite.nsf/public/homepage

Food Support



There are a variety of free and low-cost food and meal programs in this area. They range from both large and neighbourhood food banks, to meal programs in drop-ins and other community agencies to community kitchens. If you are unable to find a food support service close to your area, call the Foodlink Hotline at 416-392-6655. (Source: Welcome Home)

Food Support

1. Afri-Can Food Basket

59 Heathrow Dr.
North York, ON M6M 5E9
Tel: 416-248-5639
Fax: 416-248-6077
www.africanfoodbasket.com

2. Ahmadyia Muslim Jama'At

77 Taysham Cres.
Etobicoke, ON M9V 1X1
Tel: 416-704-0386
Fax: 416-748-9910
www.alislam.org

3. Apostles Continuation Church

3000 Islington Ave.
North York, ON M9L 2L1
Tel: 416-247-7048

4. Braeburn Neighbourhood Place

75 Tandridge Cres.
Etobicoke, ON M9W 2N9
Tel: 416-745-3113
Fax: 416-745-9108

5. Central Etobicoke Economic Support

Westway United Church
8 Templar Dr., Basement Level
Toronto, ON M9R 3C7
Tel: 416-242-2666
*(Tuesdays, Wednesdays and Thursdays
From 10am to 12pm)*

6. Daily Bread

191 New Toronto St.
Toronto, ON M8V 2E7
Tel: 416-203-0050
Fax: 416-203-0049
www.dailybread.ca/home/index.cfm
*(Monday to Friday, from 9am to 2pm
Call for referral to closest food bank to
residence)*

7. Foodshare

Tel: 416-363-6441
*(Residents can start their own GOOD FOOD
BOX distribution location)*

8. Meals on Wheels

21 Randolph Ave.
Toronto ON M6P 4G4
Tel: 416- 480-2500
www.mealsonwheels.ca
(From 11am to 1:30 pm.)

9. North York Harvest Food Bank

640 Lawrence Ave. W.
Toronto, ON M6A 1B1
Tel: 416-635-7771
Fax: 416-635-5598
www.northyorkharvestfoodbank.com

10. Our Saviour Lutheran Church

2705 Islington Ave.,
Toronto, ON M9V 2X7
Tel: 416-476-4242
(Thursdays 2 pm-4 pm, 6 pm-8 pm)

11. Salvation Army Family and Community Services

2152 Kipling Ave.
Etobicoke, ON M9W 4K9
Tel: 416-743-1282
Fax: 416-743-3144
www.torontosalvationarmy.ca

12. St. Vincent DePaul

240 Church St.
Toronto, ON M5B 1Z2
Tel: 416-364-5577
www.ssvp.on.ca
(Call for referral to church closest to home)

13. Thistletown Community Services Unit

246 Jamestown Cres.
Etobicoke, ON M9V 3M8
Tel: 416-745-2822
Fax: 416-744-1622

14. West Indian Volunteer Community Support Services

248 Jamestown Cres.
Etobicoke, ON M9V 3M8
Tel: 416-743-3658

Health Services



A wide range of services are listed under Health Services, including emergency health care, mental health service, long-term care service and low-cost programs designed for low-income patients with special needs. If you do not have OHIP, you might be able to get health care services at Community Health Centres, which are non-profit organizations providing primary health care for individuals, families and communities. (Source: settlement.org)

Health Services

1. AIDS & Sexual Health InfoLine

Tel: 416-392-2437
www.torontopublichealth.ca

2. CANES Community Care

135 Queens Plate Dr.
Etobicoke, ON M9W 6V1
Tel: 416-743-3892
Fax: 416-743-7654
www.canes.on.ca

3. Centre for Addiction & Mental Health (CAMH)

1001 Queen St. West
Toronto, ON M6J 1H4
Tel: 416-535-8501
www.camh.net

4. Community Care Access Centre

199 Countycourt Blvd.
Brampton, ON L6W 4P3
Tel: 905-796-0040
www.310ccac.ca

5. Distress Centre Toronto

P.O. Box 243, Adelaide P.O.
Toronto, ON M5C 2J4
Tel: 416-408-HELP (4357)
www.torontodistresscentre.com

6. Dorothy Ley Hospice

220 Sherway Dr.
Etobicoke, ON M9V 0A7
Tel: 416-626-0116
Fax: 416-626-7285
www.dlhospice.org

7. Health Card (Etobicoke Counter)

Sun Life Financial Centre
3300 Bloor St. West, Unit 142
Etobicoke, ON M8X 2X3
Tel: 1-888-376-5197
www.ontario.ca/en/services_for_residents/ONT05_017863

8. Humber River Regional Hospital

Finch Avenue Site
2111 Finch Ave.
North York, ON M3N 1N1
Tel: 416-747-3833
www.hrrh.on.ca

9. Queen West Community Health Centre

168 Bathurst St.
Toronto, ON M5V 2R4
Tel: 416-703-8481
www.ctchc.com
(Offer low cost dental treatment to all Toronto residents)

10. Reconnect Mental Health Services

2150 Islington Ave., Suite 202
Etobicoke, ON M9P 3V4
Tel: 416-248-2050
Fax: 416-248-6557
www.reconnect.on.ca

11. Rexdale Community Health Centre

8 Taber Rd.
Etobicoke, ON M9W 3A4

Rexdale Community Hub

21 Panorama Ct
Etobicoke, ON M9V 4E3

Tel: 416-744-0066
Fax: 416-744-1881
www.rexdalechc.com

12. Toronto Employment & Social Services

Special Needs Items for Persons Not in Receipt of Social Assistance: (eye glasses, prescription drugs, dentures and dental services)
Tel: 416-392-8623
www.toronto.ca/socialservices

Health Services Continued

13. William Osler Health System
(Etobicoke General Hospital)
101 Humber College Blvd.
Etobicoke, ON M9V 1R8
Tel: 905-494-2120
www.williamoslerhc.on.ca

14. York West Senior Citizens Centre
1901 Weston Rd.
York, ON M9N 3P5
Tel: 416-245-4395
www.yorkwestseniors.ca

Housing Support Services



A number of services help people who do not have a place to live, or who are in a difficult situation and may become homeless. Services include subsidized housing, tenants' associations dealing with disputes between landlords and tenants, housing or shelter services to specific age/gender groups.

Housing Support Services

1. Albion Neighbourhood Services

1530 Albion Rd., Suite 205
Etobicoke, ON M9V 1B4
Tel: 416-741-1553
South Location: Tel: 416-242-6471
Fax: 416-741-1547
www.albionservices.ca

2. Auberge Francophone

2191 Kipling Ave
Etobicoke, ON M9W 4L1
Tel: 416 910 0615/416-848-3879
www.aubergefrancophone.org/index_en.jsp

3. CANES Community Care

135 Queen's Plate, Suite 400
Etobicoke, ON M9W 6V1
Tel: 416-743-3892
Fax: 416-743-7654
www.canes.on.ca/Home/tabid/1598/Default.aspx

4. Ernestine's Women's Shelter

P.O.Box 141 Station B
Etobicoke, ON M9W 5K9
Tel: 416-746-3701
Fax: 416-743-1732
www.ernestines.ca

5. Housing Connections

176 Elm St.
Toronto, ON M5T 3M4
Tel: 416-981-6111
Fax: 416-981-6112
www.housingconnections.ca

6. Landlord and Tenant Board

47 Sheppard Ave. East, Suite 700
Toronto, ON M1P 3E7
24-hour Infor Line: 416-645-8080,
Tel: 1-888-332-3234
www.ltb.gov.on.ca

7. Midaynta Community Services

1992 Yonge St., Suite 203
Toronto, ON M4S 1Z7
Tel: 416-544-1992
Fax: 416-440-3379
www.midaynta.com

8. Nekenan (Second Stage Housing)

1296 Weston Rd.
Toronto, ON M6M 4R3
Tel: 416-243-7669
www.anduhyun.org

9. Reconnect Mental Health Services

2150 Islington Ave., Suite 202
Etobicoke, ON M9P 3V4
Tel: 416-248-2050
Fax: 416-248-6557
www.reconnect.on.ca

10. Supportive Housing City of Toronto

111 Kendleton Dr.
Etobicoke, ON M9V 1V2
Tel: 416-392-8545
Fax: 416-397-0584
www.toronto.ca/ltc/services_suphousing.htm

11. Tenant Hotline, Federation of Metro Tenants' Association

27 Calton St.
Toronto, ON M5B 1L2
Tel: 416-921-9494
www.torontotenants.org

12. Toronto Emergency Shelter Assessment and Referral Centre for

men, women, youth and couples
Tel: 416-338-4766/
1-877-338-3398

Housing Support Services Continued

13. Women's Habitat of Etobicoke

140 Islington Ave.
Etobicoke, ON M8V 3B6
Tel: 416-252-7949
Fax: 416-252-1520
www.womens-habitat.ca

14. Youth Without Shelter

6 Warrendale Ct.
Etobicoke, ON M9V 1P9
Tel: 416-748-0110
Fax: 416-748-2169
www.yws.on.ca

Language Training Programs



There are many different kinds of language training programs. They are designed for people with different goals and levels of English, such as Enhanced Language Training (ELT), Language Instruction for Newcomers to Canada (LINC), Occupation-Specific Language Training (OSLT). Before you sign up for a language program, make sure it is the right one for you. Find out what type of program it is and if you have to pay a fee. (Source: settlement.org)

Language Training Programs

ELT - Enhanced Language Training / **ESL** - English as a Second Language
LINC - Language Instruction for Newcomers to Canada

1. Community Microskills Development Centre **LINC 2-6**

1 Vulcan St.
Etobicoke, ON M9W 1L3
Tel: 416-247-7181
Fax: 416-247-1877
www.microskills.ca

2. Humber Institute of Technology and Advanced Learning **Occupation-Specific Language Training**

205 Humber College Blvd.
Toronto, ON M9W 5L7
Tel: 416-675-6622 x 2987
www.newtocanada.humber.ca

3. Metro Toronto Movement for Literacy

344 Bloor St. W., Suite 405
Toronto, ON M5S 3A7
Tel: 416-961-4013
Literacy Hotline: 416-961-5557
www.mtml.ca./lan.htm
(Major online referral database of classes, programs, schools, and tutor associations for adults.)

4. Rexdale Women's Centre **Literacy – LINC 4**

925 Albion Rd., Suite 207
Etobicoke, ON M9V 1A6
Tel: 416-745-0062 ext. 400
Fax: 416-745-3995
www.rexdalewomen.org

ESL

Rexdale Community Health Centre
8 Taber Rd.
Etobicoke, ON M9W 3A4
Tel: 416-745-0062 ext. 400
www.rexdalechc.com

5. Somali Immigrant Aid Organization Toronto **LINC 1-5**

1778 Weston Rd., Suite 105
Toronto, ON M9M 1V8
Tel: 416-243-1988
Fax: 416-243-2903
www.somalicanadians.ca

6. TCDSB – St. Andrew Catholic School

ESL
2533 Kipling Ave.
Etobicoke, Ontario M9V 3A8
Tel: 416-397-6600

7. TDSB-Albion LINC **LINC 1-7**

1530 Albion Rd.
Etobicoke, ON M9V 1B4
Tel: 416-394-6232
Fax: 416-394-6447

8. TDSB-North Albion Collegiate Institute

ESL
2580 Kipling Ave.
Etobicoke, ON M9V 3B2
Tel: 416-394-7550
Fax: 416-394-6902

9. TDSB-Rexdale LINC **LINC 1-7**

2267 Islington Ave.
Etobicoke, ON M9W 3W7
Tel: 416-394-6225
Fax: 416-394-6269

10. Toronto Catholic District School Board

80 Sheppard Ave. E.
Toronto, ON M2N 6E8
Adult Education (Etobicoke & Toronto South/West): 416-397-6669
www.tcdsb.org

Language Training Programs Continued

ELT - Enhanced Language Training / **ESL** - English as a Second Language
LINC - Language Instruction for Newcomers to Canada

11. Toronto District School Board
5050 Yonge St.
North York, ON M2N 5N8
Continuing Education and ESL:
416-338-4000
LINC: 416-925-5462
www.tdsb.on.ca

13. YWCA LINC
LINC 1-6
222 Dixon Rd.
Etobicoke, ON M9P 3S5
Tel: 416-242-3939
www.ywcatoronto.org/employment/ywca_linc.htm

12. YMCA LINC Assessment Centre
YMCA – Rexdale Youth Resource Centre
1530 Albion Rd., Suite 83
Etobicoke, ON M9V 1B4
Tel: 416-741-8714
Fax: 416-741-8903
www.ymcatoronto.org

Legal Services



Legal Services include advice and legal information, referrals to lawyers in practice, client representation before courts or administrative tribunals, such as the Social Benefits Tribunal, public legal education, and legal advice for tenants facing eviction. Community legal clinics can give you free or low-cost legal advice on employment or financial aid problems and home rental problems. In most cases, you must live in the area a clinic serves in order to use its services and you must meet certain low income requirements. (Source: settlement.org)

Legal Services

1. Community & Legal Aid Services Programme

Rm 118, Osgoode Hall Law School
-York University
4700 Keele St.,
Toronto, ON M3J 1P3
Tel: 416-736-5029
Fax: 416-736-5564
www.osgoode.yorku.ca/clasp

2. Legal Aid Ontario

Application Location

5415 Dundas St.
Toronto, ON M9B 1B5
Tel: 416-979-1446
Fax: 416-237-0301
www.legalaid.on.ca

3. Jane Finch Community Legal Services

1315 Finch Avenue West, Suite 409
Toronto, ON M3J 2G6
Tel: 416-398-0677
Fax: 416-398-7172
www.janefinchcommunitylegalservices.ca

4. Rexdale Community Health Centre

**Free Immigration Lawyer Services
(Once a week by appointment)**
Tel: 416-744-0066

5. Rexdale Community Legal Clinic

Woodbine Centre
500 Rexdale Blvd.,
Etobicoke, ON M9W 6K5

Rexdale Community Hub

21 Panorama Ct
Etobicoke, ON M9V 4E3

Tel: 416-741-5201
Fax: 416-741-6540
www.rexdalecommunitylegalclinic.ca

6. York Community Services

1651 Keele St.
Toronto, ON M6M 3W2
Tel: 416-653-5400
Fax: 416-653-8049
www.ycservices.com

Libraries



Here are some of the types of programs and services you might find at your local library: English as a Second-Language (ESL) and literacy resources, settlement workers who can help you adjust to your new life in Canada, homework clubs for students and activities for younger children, workshops about employment, health, personal finance and more, free public internet access, and services for people with special needs. When you first visit the library, ask a librarian about the programs and services that are available. (Source: settlement.org)

Libraries

1. Albion Public Library

1515 Albion Rd.
Toronto, ON M9V 1B2
Tel: 416-394-5170
Fax: 416-394-5185
www.torontopubliclibrary.ca

2. Humberwood Public Library

850 Humberwood Blvd.
Toronto, ON M9W 7A6
Tel: 416-394-5210
Fax: 416-394-5215
www.torontopubliclibrary.ca

3. Northern Elms Public Library

123B Rexdale Blvd., Unit 5
Toronto, ON M9W 1P1
Tel: 416-394-5230
Fax: 416-394-5235
www.torontopubliclibrary.ca

4. Rexdale Public Library

2243 Kipling Ave.
Toronto, ON M9W 4L5
Tel: 416-394-5200
Fax: 416-394-5205
www.torontopubliclibrary.ca

5. Richview Public Library

1806 Islington Ave.
Toronto, ON M9P 3N3
Tel: 416-394-5120
Fax: 416-394-5158
www.torontopubliclibrary.ca

Local Civic Engagement Groups



Local civic engagement groups use various forms of activities to engage public opinion and affect policy change. These groups have played and continue to play an important part in the development of political and social systems. These local groups vary considerably in size, membership, influence and purpose which can include shared political, faith, social or commercial interests.

Local Civic Engagement Groups

1. Action for Neighbourhood Change

2667 Kipling Ave., Suite 102
Etobicoke, ON M9V 4N9
Tel: 416-748-7454
Fax: 416-748-9666

2. Albion Islington Square Business Improvement Area

925 Albion Rd., Suite 100
Etobicoke, ON M9V 1A6
Tel: 416-743-3267
Fax: 416-743-3267
www.albionislingtonsquare.com

3. Community Organizing For Responsible Development (CORD)

Tel: 416-703-8455 ext 354
www.facebook.com/group.php?gid=6532093602

4. Education Action (Student Parent Community Services)

Etobicoke North
21 Kidron Valley Dr.
Etobicoke, ON M9V 4L2
Tel: 416-427-1192
www.educationactiontoronto.com

5. Jamestown Angels

248 Jamestown Cres.
Etobicoke, ON M9V 3M8
Tel: 416-743-3658

6. North Etobicoke Local Immigration Partnership

925 Albion Rd., Suite 305A
Etobicoke, ON M9V 1A6
Tel: 416-745-0062 ext. 401

7. Road to Success

2304 Islington Ave., Suite 301
Etobicoke, ON M9W 3W9
Tel: 416-743-3315
Fax: 416-247-5333

Recreational Facilities



Many recreation/community centres have ice rinks, tennis courts or swimming pools. Many of these offer spaces for public meetings and events. Depending on your household income, you may be able to get a reduction (subsidy) on the price. Ask the program organizers if a reduction is possible. (Source: toronto.ca)

Recreational Facilities

To apply for the free use of space under the Priority Schools Initiative, please call 416-394-7248.

1. Albion Arena

1501 Albion Rd.
Etobicoke, ON M9V 1B2
Tel: 416-394-8690

2. Albion Pool and Health Club

1485 Albion Rd.
Etobicoke, ON M9V 1B2
Tel: 416-394-8676
Fax: 416-394-8843

3. Elmbank Community Centre

10 Rampart Rd.
Etobicoke, ON M9V 4L9
Tel: 416-394-8671

4. Humber College Community Pool

205 Humber College Blvd.
Toronto, ON M9W 5L7
Tel: 416-394-6050
Fax: 416-395-6051

5. Humberwood Community Centre

850 Humberwood Blvd.
Toronto, ON M9W 7A6
Tel: 416-394-5700
Fax: 416-394-5705

6. North Kipling Community Centre

2 Rowntree Rd.
Etobicoke, ON M6N 1R3
Tel: 416-394-8679
Fax: 416-394-5536

7. The Elms Community Centre

45 Golfdown Dr.
Etobicoke, ON M9W 2H8
Tel: 416-394-8722

8. Thistletown Multi-Service Centre

925 Albion Rd.
Etobicoke, ON M9V 1A6
Tel: 416-394-8717
Fax: 416-394-8904

9. Toronto Parks and Recreation

General Enquiry: 416-392-1111
Welcome Policy: 416-338-2000
Fax: 416-392-1551

www.toronto.ca/parks/torontofun-etobicokeyork-district.htm

Senior Services



Seniors aged 65 and over make up 11% of population in North Etobicoke. Various types of agencies/community centres provide services or programs to seniors, such as long-term care services, housing program, health services, educational and training programs, culturally recreational programs, etc.

Senior Services

1. CANES Community Care

135 Queen's Plate, Suite 400
Etobicoke, ON M9W 6V1
Tel: 416-743-3892
Fax: 416-743-7654
www.canes.on.ca/Home/tabid/1598/Default.aspx

2. Community Care Access Centre

199 Countycourt Blvd.
Brampton, ON L6W 4P3
Tel: 905-796-0040
www.310ccac.ca

3. Etobicoke Services for Seniors

1447 Royal York Rd.
Etobicoke, ON M9P 3V8
Tel: 416-243-0127
Fax: 416-243-7987

4. Kipling Acres

2233 Kipling Ave.
Etobicoke, ON M9W 4L3
Tel: 416-392-2300
Fax: 416-392-3360
www.toronto.ca/ltc/kiplingacres.htm

5. Leisureworld Caregiving Centre

70 Humberline Dr.
Etobicoke, ON M9W 7H3
Tel: 416-213-7300
www.leisureworld.ca/index.html

6. Rexdale Community Health Centre

8 Taber Rd.
Etobicoke, ON M9W 3A4
Tel: 416-744-0066
Fax: 416-744-1881
www.rexdalechc.com

7. Rexdale Women's Centre

23 Westmore Dr., Suite 400
Etobicoke, ON M9V 3Y7
Tel: 416-745-0062
Fax: 416-745-3995
www.rexdalewomen.org

8. Supportive Housing

City of Toronto
111 Kendleton Dr.
Etobicoke, ON M9V 1V2
Tel: 416-392-8545
Fax: 416-397-0584
www.toronto.ca/ltc/services_suphousing.htm

9. Versa Care

95 Humber College Blvd.
Rexdale, ON M9V 5B5
Tel: 416-746-7466
Fax: 416-740-5812
www.reveraliving.com/homes/15/

10. Westside Long Term Care Facility

1145 Albion Rd.
Etobicoke, ON M9V 4J7
Tel: 416-745-4800
Fax: 416-745-0445
www.reveraliving.com

11. William Osler Health Centre

101 Humber College Blvd.
Etobicoke, ON M9V 1R8
Tel: 905-494-2120
www.williamoslerhc.on.ca

Settlement Agencies



Settlement agencies provide settlement services to newcomers to Canada. These services are intended to help you adjust to your new life in Canada. Many settlement agencies have services in many languages and culturally-sensitive services. These services are often free and are always provided in a confidential manner. (Source: settlement.org)

Settlement Agencies

1. Albion Neighbourhood Services

1530 Albion Rd., Suite 205
Etobicoke, ON M9V 1B4
Tel: 416-741-1553
Fax: 416-741-1547
www.albionservices.ca

2. Auberge Francophone

925 Albion Rd, Room 309
Etobicoke, ON M9V 1A6
Tel: 416-742-0333
www.aubergefrancophone.org/index_en.jsp

3. Canadian Intercultural Association of Students

1790 Albion Rd., Unit 205-A
Etobicoke, ON M9V 4J8
Tel: 647-428-6532
Fax: 647-428-6532
www.ciaoscanada.com

4. Community Microskills Development Centre

1 Vulcan St.
Etobicoke, ON M9W 1L3

Rexdale Community Hub,
21 Panorama Ct
Etobicoke, ON M9V 4E3

Tel: 416-247-7181
Fax: 416-247-1877
www.microskills.ca

5. Dejinta Beesha Multi-Service Centre

Rexdale Community Hub
21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 416-743-1286
Fax: 416-743-1233
www.dejinta.org

6. Dixon Community Services

1735 Kipling Ave., Lower Level
Suite A
Etobicoke, ON M9R 2Y8
Tel: 416-243-5154
Fax: 416-243-6063
www.dixoncommunity.com

7. Etobicoke Muslim Community Organization

130 Westmore Dr.
Etobicoke, ON M9V 5E2
Tel: 416-745-3626

8. Iraqi Community Services of Ontario

1790 Albion Rd., Suite 203
Etobicoke, ON M9V 4J8
Tel: 416-745-1232
Fax: 416-745-7044
www.icson.org/english/

9. Midaynta Community Services

1992 Yonge St., Suite 203
Toronto, ON M4S 1Z7
Tel: 416-544-1992
Fax: 416-440-3379
www.midaynta.com

10 Rexdale Women's Centre

23 Westmore Dr., Suite 400
Etobicoke, ON M9V 3Y7

Rexdale Community Hub

21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 416-745-0062
Fax: 416-745-3995
www.rexdalewomen.org

Settlement Agencies Continued

11. Somali Canadian Association of Etobicoke

925 Albion Rd.
Etobicoke, ON M9V 1A6
Tel: 416-742-4601
Fax: 416-742-0062
www.somalicanadian.com

12. Somali Islamic Society of Canada

16 Bethridge Rd.
Etobicoke, ON M9W 1N1
Tel: 416-745-2888
Fax: 416-745-9360

13. Surayi Community Association Of Ontario

2141 Kipling Ave.
Etobicoke, ON M9W 4K8
Tel: 416-740-9191

14. The Etobicoke North Multicultural Association (TENMA)

82 Haimer Ave.
Etobicoke, ON M9V 4K8
Tel: 416-745-5485
Fax: 425-795-5485

15. Toronto Employment & Social Services – Ontario Works

Attwell Employment & Social Services
220 Attwell Dr.
Toronto, ON M9W 6T9
General Number: 416-392-6400
Employment Centre: 416-392-6402
Fax: 416-392-4213
www.toronto.ca/socialservices

Rexdale Community Hub
21 Panorama Ct
Etobicoke, ON M9V 4E3
www.toronto.ca/socialservices

Etobicoke South Employment & Social Services

799 The Queensway
Etobicoke, ON M8Z 1N4
General Number: 416-392-6550
Employment Centre: 416-397-9539
Fax: 416-392-6560
www.toronto.ca/socialservices

Toronto Employment & Social Services Client Services & Information Unit

55 John St., 12th Floor,
Toronto, ON M5V 3C6
Tel: 416-392-2956

Toronto Employment & Social Services Client Special Services Unit

Unit 100, Consilium Place, 11th Floor,
Scarborough, ON M1H 3E3
Tel: 416-392-8609
Fax: 416-392-3661

(The Client Special Services Unit provides funeral/burial services and medical equipment and supplies to residents of the City of Toronto that are in receipt of social assistance, ie. Ontario Works and Ontario Disability Support Program, following a referral from their caseworker. Residents of the City of Toronto that are not in receipt of social assistance and require special needs items should contact the Application Centre at 1-888-465-4478.)

16. Welfare Committee for the Assyrian Community in Canada

964 Albion Rd., Suite 102
Etobicoke, ON M9V 1A7
Tel: 416-741-8836
Fax: 416-741-8836

Settlement Agencies Continued

17. YMCA-Rexdale Youth Resource Centre
1530 Albion Rd., Unit #83
Etobicoke, ON M9V 1B4
Tel: 416-241-8714
Fax: 416-741-8908
www.rexdaleyouth.org

18. YWCA JUMP
222 Dixon Rd.
Etobicoke, ON M9P 3S5
Tel: 416-964-3883
www.ywcatoronto.org/employment/ywca_jump.htm

Translation & Interpretation Services



Whether it's financial, medicine, investor relations, academic research or educational subject matter, professional certified translators/interpreters will listen, adapt and fulfill your needs. Translation/interpretation services are provided in languages such as Hindi, Punjabi, Gujarati, Arabic, Portuguese, Spanish, etc.

Translation & Interpretation Services

1. Albion Neighbourhood Services

1530 Albion Rd., Suite 205
Etobicoke, ON M9V 1B4
Tel: 416-741-1553
Fax: 416-741-1547
www.albionservices.ca

2. COSTI Corvetti Education Centre

760 College St., 2nd Fl.
Toronto, ON M6G 1C4
Tel: 416-534-7400
www.costi.org

3. Multilingual Community Interpreter Services

789 Don Mills Rd, Suite 608
Toronto, ON M3C 1T5
Tel: 416-426-7051
www.mcis.on.ca

4. World Education Services

2 Carlton St. E, Suite 1400
Toronto, ON M4Y 1S2
Tel: 416-972-0070 / 866-343-0070
Fax: 416-972-9004
www.wes.org/ca

Women's Services



Many agencies are committed to assisting women in moving from a situation of dependency and isolation to a more empowered state, or providing women at risk of abuse with crisis support and financial and emotional help. Operating with the shared objective of enhancing the full and equal participation of women in all facets of society, agencies and services assist women of diverse backgrounds and experiences in overcoming economic, health, legal and cultural barriers. (Source: toronto.ca)

Women's Services

1. Community Microskills Development Centre-Business and Technology Services for Women
7 & 9 Vulcan St.,
Etobicoke, ON M9W 1L3
Tel: 416-247-7181, ext.2202
Fax: 416-247-1877
www.microskills.ca

2. Ernestine's Women's Shelter
P.O.Box 141 Station B
Etobicoke, ON M9W 5K9
Tel: 416-746-3701
Fax: 416-743-1732
www.ernestines.ca/

3. Iraqi Community Services of Ontario
1790 Albion Rd., Suite 203
Etobicoke, ON M9V 4J8
Tel: 416-745-1232
Fax: 416-745-7044
www.icson.org/english/

4. Jamestown Women and Family Services
34 Orpington Crest, #2
Etobicoke, ON M9M 3E3
Tel: 416-748-1764

5. Rexdale Women's Centre
23 Westmore Dr., Suite 400
Etobicoke, ON M9V 3Y7
Tel: 416-745-0062
Fax: 416-745-3995
www.rexdalewomen.org

6 Women's Habitat of Etobicoke
140 Islington Ave.
Etobicoke, ON M8V 3B6
Tel: 416-252-7949
Fax: 416-252-1520
www.womens-habitat.ca

7. Women's Creative Club International
61 Primula Cres.
Toronto, ON M9L 1J9
Tel: 416-267-2767
Fax: 416-267-2767

8. Yorktown Family Services (Shelter for Women)
21 Ascot Ave.
Toronto, ON M6E 1E6
Tel: 416-394-2950
Crisis Line: 416-394-2999
www.yorktownfamilyservices.com/index.cfm

9. YWCA Arise (Shelter for Women & Children Toronto)
80 Woodlawn Ave.
Etobicoke, ON M4T 1C1
24 hour line: 416-929-3316
www.ywca-toronto.org/shelter_housing_support/shelter/arise.htm

10. YWCA JUMP
222 Dixon Rd. Suite # 207
Etobicoke, ON M9P 3S5
Tel: 416-964-3883
www.ywca-toronto.org/employment/ywca_jump.htm

Youth-Led Bodies



There are many exciting and dynamic projects run by young people to advocate for various youth issues and works in North Etobicoke. These youth-led bodies promote youth activism and civic engagement. They also provide a platform where youth find a place to gather, share ideas and questions and have fun.

Youth-Led Bodies

1. Building Blocks (Girls Cook And Chat)

920 Queens Plate Dr.
Etobicoke, ON M9W 6Z2
Tel: 416-744-6312 ext 273/276
Fax: 416-744-1881
(6:00 - 8:30 pm Tuesday)

2. Kirsty Duncan Youth Group

815 Albion Rd.
Etobicoke, ON M9V 1A3
Tel: 416-903-9709
Fax: 416-747-8295

3. Microskills Youth Council

235 Dixon Rd., Units 12 & 106
Etobicoke, ON M9P 2M5
Tel: 416-247-7181 x 2620
www.microskills.ca

4. Not in My Neighbourhood

Tel: 416-799-5679

5. Rexdale Adolescent Warriors

121 Kendleton Cres.
Etobicoke, ON M9V 0A1
Tel: 647-929-7952

6. Rexdale Protech Media Centre

Youth Steering Committee
Rexdale Community Hub
21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 416-744-9549
Fax: 416-744-4315
www.microskills.ca

7. Rexdale Youth For Change

Put Voice Mail on: 416-760-6044
Email: ryfc@live.ca

8. Road to Success

2304 Islington Ave., Suite 301
Etobicoke, ON M9W 3W9
Tel: 416-743-3315
Fax: 416-247-5333

9. The Pulse

Tel: 416-843-4589

10. Toronto Community Housing Corporation

Youth Engagement
Tel: 416-771-1053

11. Youth Empowering Minds (RCHC)

10 Rampart Rd.
Etobicoke, ON M9V 4L9
Tel: 416-744-6312 x. 273/276

12. YMCA

Youth Leadership Corp
1530 Albion Rd., Unit 83
Etobicoke, ON M9V 1B4
Tel: 416-741-8714
Fax: 416-741-8903
www.rexdaleyouth.org

13. Youth Rejuvenation

61 Primula Cres.
Toronto, ON M9L 1J9
Tel: 416-267-2767
Fax: 416-267-2767



All young people have the right to be provided with support, guidance and opportunities. A wide range of programs are designed to ensure that all youth, regardless of personal barriers, are provided with equal access to the services and support they need to achieve their goals and dreams and to grow into caring, competent and healthy adults.

Youth Services

1. Across Boundaries Y-Connect

112-10 San Romano Way
North York, ON M3N 2Y2
Tel: 416-661-8119
Fax: 416-661-2695

www.acrossboundaries.ca/programs_services_youth.html

2. Albion Library

1515 Albion Rd.
Etobicoke, ON M9V 1B2
Tel: 416-394-5171
Fax: 416-394-5185

www.torontopubliclibrary.ca

3. Albion Neighbourhood Services Boys and Girls Club

Rexdale Community Hub
21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 416-746-9143
Fax: 416-746-0561

www.albionservices.ca

4. Big Brothers and Big Sisters of Toronto

Rexdale Community Hub,
21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 416-925-8981
Fax: 416-925-4671

www.bbbs.com/en/Home/default.aspx

5. Breaking the Cycle

1790 Albion Rd., # 101
Etobicoke, ON M9V 4J8
Tel: 416-745-1829
Fax: 416-742-4240

www.cantraining.org

6. Iraqi Community Services of Ontario

1790 Albion Rd., Suite 203
Etobicoke, ON M9V 4J8
Tel: 416-745-1232
Fax: 416-745-7044

www.icson.org

7. Kipling Community Council

380 The Westway
Etobicoke, ON M9R 1H4
Tel: 416-394-7930
Fax: 416-394-6170

www.schools.tdsb.on.ca/kiplingci

8. Microskills Youth Centre

235 Dixon Rd., Units 12 & 106
Etobicoke, ON M9P 2M5
Tel: 416-247-7181 x. 2601

www.microskills.ca/YouthCentre.html

9. Pathways to Education

34 Orpington Cres., Unit 2
Etobicoke, ON M9V 3E3
Tel: 416-743-5552

Fax: 416-744-1881

www.Pathwayscanada.ca

10. Rexdale Community Health Centre

8 Taber Rd.
Etobicoke, ON M9W 3A4
Tel: 416-744-0066
Fax: 416-744-1881

www.rexdalechc.com

11. Rexdale Protech Media Centre

Rexdale Community Hub
21 Panorama Ct
Etobicoke, ON M9V 4E3
Tel: 416-744-9549

Fax: 416-744-4315

www.microskills.ca

12. Rexdale Women's Centre

23 Westmore Dr., Suite 200
Etobicoke, ON M9V 3Y7
Tel: 416-745-0062 x. 288
Fax: 416-745-3995

www.rexdalewomen.org

Youth Services Continued

13. Somali Youth Association of Toronto (SOYAT)

208A Duncanwoods Drive,
Toronto, Ontario, M9L 2E6
Tel: 416-247-6333
Fax: 416-247-5533
www.soyat.org

14. Think Twice

1620 Albion Rd.
Etobicoke Unit 88, ON M9V 4B4
Tel: 416-906-4566
Fax: 416-744-4315

15. Toronto Parks and Recreation

General Enquiry: 416-392-1111
Welcome Policy: 416-338-2000
Fax: 416-392-1551
www.toronto.ca/parks/torontofun-etobicokeyork-district.htm

16. West Indian Volunteer Community Support Services

248 Jamestown Cres.
Toronto, ON M9V 3M8
Tel: 416-743-3658

17. YMCA-Rexdale Youth Resource Centre

1530 Albion Rd., Unit 83
Etobicoke, ON M9V 1B4
Tel: 416-741-8714
Fax: 416-741-8903
www.rexdaleyouth.org

18. Youth Employment Services

2562 Eglinton Ave. W., Suite 201
North York, ON M6M 1T4
Tel: 416-656-8900
Fax: 416-656-8904
www.yes.on.ca

19. Youth Employment Toronto

Jamestown/Rexdale
Tel: 416-392-4459
Fax: 416-392-8492
www.toronto.ca/divisions/commdev.htm

20. Youth Without Shelter

6 Warrendale Court
Etobicoke, ON M9V 1P9
Tel: 416-748-0110
Fax: 416-748-2169
www.yws.on.ca

21. YWCA JUMP

222 Dixon Rd.
Etobicoke, ON M9P 3S5
Tel: 416-964-3883
www.ywca-toronto.org/employment/ywca_jump.htm

Emergency Numbers

Police/Fire/Ambulance	911
Assaulted Women's Help Line	1-866-863-0511
Catholic Children's Aid Society	416-395-1500
Children's Aid Society	416-924-4646
Crime Stoppers	416-222-8477/1-800-222-8477
Distress Centre	416-408-4357
Emergency Medical Services	416-392-2000
Enbridge Gas 24 Hour Emergency	416-447-4911
Etobicoke Humane Society	416-294-6100
Hunger Hotline	416-392-6655
Kids Help Line	1-800-668-6868
Mobile Community Mental Health Crisis Response Program	416-498-0043
Toronto Emergency Shelter (Assessment and Referral Centre for men, women, youth and couples)	416-338-4766/1-877-338-3398
Toronto Emergency Shelter-Central Family Intake for families with children	416-397-5637
Toronto Police Services-23 Division	416-808-2300
Toronto Rape Crisis Centre	416-597-8808
TTY for Deaf Persons	416-364-8762
Victim Services-Crisis Line	416-808-7066
Wheel Trans	416-393-4111

Important Numbers

The directory is coordinated by

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In partnership with

- Albion Neighbourhood Services-Newcomer Resource Centre
- Coalition of Rexdale Organizations Serving Youth-Rexdale Community Health Centre
- North Etobicoke Local Immigration Partnership
- Rexdale Neighbourhood Action Partnership
- Rexdale Protech Media Centre-Community Microskills Development Centre
- Toronto Employment and Social Services